# Website Report

Recently, I spoke with an entrepreneur friend who asked for my thoughts on her company's website. After drafting my initial feedback, I had ChatGPT help refine and polish it. Below is the updated and improved version.

## Summary of Issues Identified:

### 1. Fatal Error:

• The site encountered a memory allocation error:

Fatal error: Allowed memory size of 134217728 bytes exhausted (tried to allocate 417792 bytes) in /www/wwwroot/xxx.e-xxx.com/wordpress/wp-includes/class-wpdb.php on line 2316

• This suggests the current WordPress memory limit is insufficient.

## 2. Language Controls:

- The site offers English, Chinese, and German language options, but these controls do not function correctly.
- Switching between languages may not work as intended.

### 3. Non-Clickable Buttons & Links:

- Several navigation items are present but not functioning as clickable links:
  - Services
  - Tax Compliance
  - Product Compliance
  - Business Registration
  - Industries
  - Automation & Mobility
  - Chemical Products
  - Robotics
  - About Us
  - Team
  - Partners
  - Market
  - Careers

# 4. Broken or Missing Pages:

- The link to https://xx.com/amazon-climate-pledge-friendly returns a 404 Not Found error.
- Not all provided URLs or buttons lead to valid content.

## 5. Search Functionality:

• Searches for expected terms yield no results.

• The search feature appears to be nonfunctional or improperly configured.

## 6. WordPress Configuration:

- The site uses WordPress but may have issues related to theme, plugin configurations, or permalink structures.
- Memory usage, URL structures, and plugin compatibility need to be reviewed.

## **Recommendations for Improvement:**

### • Increase Memory Limit:

Modify the wp-config.php file or server configuration to raise the WordPress memory limit, preventing fatal errors.

### • Check and Correct Permalinks:

Review and update WordPress permalink settings. Ensure pages like the Climate Pledge Friendly page are linked correctly and do not return 404 errors.

## • Language Plugin Configuration:

Verify that the multilingual plugin and theme language files are set up properly. Ensure that language switching toggles function smoothly for English, Chinese, and German.

- Ensure Navigation Functionality: Confirm that all navigation menu items and links have valid URLs and are properly configured in the WordPress dashboard.
- Fix Search Functionality: Investigate why searches return no results. Check indexing settings, consider re-indexing the site's content, or use a more advanced search plugin if necessary.
- General WordPress Maintenance: Update WordPress core, themes, and plugins to their latest versions. Disable or remove any non-essential plugins that may be causing conflicts. Regular maintenance can resolve performance and compatibility issues.

By implementing these improvements, the site's overall user experience, functionality, and reliability should significantly increase, ultimately helping the entrepreneur present her business more effectively online.